

**CITY OF HEMPSTEAD
UTILITY INFORMATION**

**REQUEST FOR CONFIDENTIALITY OF PERSONAL
INFORMATION**

I request any personal information held by the Utility Department which is necessary for my electric/water/sewer/gas /garbage utility account be held as confidential and not released except as required under State Law. And understand that any False information given on this application shall be ground for disconnection.

ACCOUNT NAME: _____

ACCOUNT ADDRESS: _____

PHONE NUMBER: _____

REQUESTOR'S SIGNATURE: _____

DATE: _____ / _____ / _____

ACCOUNT NUMBER: _____

EMPLOYEE'S INITIALS: _____

***NOTE: Confidential information includes name, address, telephone number and social security number. The customer may rescind a request for confidentiality by providing the Utility Department with written permission to disclose personal information.

I have read and understand the Utility Department's Policies and Procedures for the City of Hempstead.

Applicant's Signature

Date

APPLICATION FOR UTILITY SERVICE
(All Blanks must be filled in to process application)

Print Name of Applicant: _____

Service Address: _____

Mailing Address: _____

_____, _____, _____
City State Zip Code

Residential Phone Number: (____) _____

Secondary Phone Number: (____) _____

Work Phone Number: (____) _____

Date of Birth: _____

Social Security Number: _____

Driver's License or ID Number: _____ State _____

Print Name of Spouse/Roommate: _____

Residential Phone No.: (____) _____

Secondary Phone No.: (____) _____

Date of Birth: _____

Social Security No.: _____

Driver's License or ID No.: _____ State _____

If the account will be in the name of a business/company, please give title and address of the business/company Officer:

Print Name of Business/Company: _____

Title of Officer: _____

Address of Company: _____

_____, _____, _____
CITY State Zip Code

Business/Company Phone Number (_____) _____

Officer's Phone Number: (_____) _____

***Have you had service with the City of Hempstead before?

Yes _____ Date?: _____ No _____

Under what name was service connect under? _____

In the event we are unable to reach you at the service address provided, Please indicate below the name of a person or landlord we can contact:

Print Name of Contact or Landlord: _____

Address of Contact: _____

_____, _____, _____
City State Zip Code

Contact's Phone Number: (_____) _____

*****Does anyone reside at the service address which requires a life support system? Yes _____ No _____**

If yes, please bring a letter from your doctor indicating you require a life support system.

By my signature, I hereby request confidentiality of my personal information by the City of Hempstead Utility Department. This agreement supersedes all prior agreements, representations, promises or inducements, written or verbal, made with respect to the matters herein contained, and no employee or agent of the City has any power of authority to waive, alter, modify, or change any of said covenants.

Applicant's Signature

Date

CITY OF HEMPSTEAD, TEXAS WATER SERVICE AGREEMENT

- I. **PURPOSE.** The City of Hempstead is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Hempstead will begin service. In addition, when service to an existing connection has been suspended or terminated, the City of Hempstead will not re-establish service unless it has a signed copy of this agreement.

- II. **PLUMBING RESTRICTIONS.** The following undesirable plumbing practices are prohibited by State regulations.
 - A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

- III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the City of Hempstead and _____.
 - A. The City of Hempstead will maintain a copy of this agreement as long as the Customer and/or the premises is/are connected to the City of Hempstead.
 - B. The Customer shall allow his/her property to be inspected for possible cross-connections and undesirable plumbing practices. These inspections shall be conducted by the City of Hempstead or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the City of Hempstead's normal business hours.

- C. The City of Hempstead shall notify the Customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.
- D. The Customer shall immediately correct any undesirable plumbing practice on his/her premises.
- E. The Customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the City of Hempstead. Copies of all testing and maintenance records shall be provided to the City of Hempstead.

IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the City of Hempstead shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Customer's Signature

Date

City Representative's Signature